# **ONLINE PRIVACY NOTICE**

Last updated on August 31, 2022

Bank of Commerce respects and values your privacy. This Online Privacy Notice describes how Bank of Commerce collects, uses, shares, and protects your Personal Information. This Notice applies to any individual from whom we collect Personal Information when you interact with us online through our website or mobile applications.

The term "Personal Information" means information that alone or when in combination with other information may be used to readily identify, contact, or locate you, such as: name, address, social security number, email address, financial account number, or phone number.

#### **How We Use Your Information**

Collecting this information allows us to optimize the services we offer you. We use this information to process applications, conduct your transactions, verify your identity, respond to inquiries and communications from you, provide important information to you, comply with legal or regulatory requirements, for business purposes, for fraud detection, and for other purposes.

### **How We Share Your Information**

Bank of Commerce's policy is that we do not disclose personally identifiable information about you to anyone, except as permitted by law and our applicable <u>Privacy Policy</u>. This Policy describes the information we collect, how we share that information, and your choices related to that sharing of information.

If we change our privacy practices set forth in this Notice, we will make updates to this Notice and will provide additional notification to you, where required by law.

### **Protecting Your Information**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

## **Children's Online Privacy Protection**

Our site is not directed at individuals under the age of thirteen (13), and we do not knowingly solicit, collect, or use personal information from children under 13.